

Online Banking

How can we help you? 

- Accounts
- Bill Pay
- Transfers
- Special Offers & Deals
- Tools & Investing
- Open an Account
- Help & Support

Alaska Airlines Visa Signature - 2483

Thank you for reporting this fraud.

We've deactivated your existing card and we're sending you a new one. For your security, we've assigned you a new account number, which will display on your Accounts Overview page the next time you sign in.

At Bank of America, we are serious about protecting you from fraud. Continue to monitor your transactions and contact us immediately if you notice any unauthorized charges.

Here's what to expect next:

Your card

- Your new card will arrive in a plain envelope within 5 to 7 business days¹.
- Notify any other card holders on this account that they will also be receiving a new card.
- Destroy any cards (and Access checks) associated with this account.

Additional resources

At Bank of America, we are serious about protecting our customers from fraud. Learn more about keeping your information safe.

Your account

- For your security, we've assigned you a new account number, which will display on your Accounts Overview page the next time you sign in.
- The transactions you identified as fraud will be credited to your account, and you won't be responsible for any fraud-related interest charges or fees.
- Your balance will be adjusted accordingly, and the new minimum payment due will be available within 24 hours.
- Previous transactions and payments will be applied to your new account.
- Bill Pay will automatically be updated with your new account number if you use e-Bills. If you don't use e-Bills, please update your Bill Pay information with the new account number.
- Any bills or auto-payments that have been set up from this credit card will not process.
- To ensure uninterrupted service, immediately provide your new account number to merchants who automatically bill your account

Your claim

- We recommend you **print a copy of your agreement**

¹Only those accounts that qualify for reissuance.

Secure Area

Sign Out

- Locations
- Contact Us
- Browse with Specialist
- Privacy & Security
- Online Banking Service Agreement
- [Advertising Practices](#)

Investment and insurance products: